



**Wishpond Technologies Ltd.  
Management's Discussion & Analysis ("MD&A")  
For the year ended December 31, 2022**

***All amounts herein are in Canadian Dollars unless otherwise stated.***

## **INTRODUCTION**

This Management Discussion and Analysis of the results of operations, cash flows and financial position (“**MD&A**”) was prepared by Management of Wishpond Technologies Ltd. (formerly Antera Ventures I Corp.), (“**Wishpond**” or the “**Company**”) and approved by the Board of Directors of the Company (the “**Board**”). References in this MD&A to “Wishpond”, the “Company”, “us”, “we”, and “our” mean Wishpond Technologies Ltd. unless the context otherwise suggests.

This MD&A discusses material changes in the Company’s financial condition, financial performance and cash flows for the year ended December 31, 2022. Such discussion and comments on the Company’s liquidity and capital resources should be read in conjunction with the Company’s audited consolidated financial statements (the “**Financial Statements**”) and related notes for the corresponding periods, which have been prepared in Canadian dollars using International Financial Reporting Standards (“**IFRS**”).

The Chief Executive Officer and Chief Financial Officer of the Company, in accordance with National Instrument 52-109 – Certification of Disclosure in Issuers’ Annual and Interim Filings (“**NI 52-109**”), have both certified that they have reviewed the annual financial statements and this MD&A (together, the “Annual Filings”) and that, based on their knowledge having exercised reasonable diligence, that (a) the Annual Filings do not contain any untrue statements of a material fact or omit to state a material fact required to be stated or that is necessary to make a statement not misleading in light of the circumstances under which it was made with respect to the period covered by the Annual Filings; and (b) the annual financial report together with the other financial information included in the Annual Filings fairly present, in all material respects the financial condition, financial performance, and cash flows of the Company, as of the date of and for the periods presented in the Annual Filings.

Investors should be aware of the inherent limitations of certifying officers of a venture issuer to design and implement, on a cost-effective basis, appropriate Disclosure Controls and Procedures and Internal Controls over Financial Reporting defined in NI 52-109. Such limitations may result in additional risks to the quality, reliability, transparency, and timeliness of interim and annual filings and other reports provided under securities legislation.

This MD&A is dated and approved by the Board as of April 12, 2023.

## **FORWARD-LOOKING STATEMENTS**

Certain statements in this MD&A may constitute forward-looking statements, including those identified by the expressions such as “anticipate”, “believe”, “estimate”, “expect”, “foresee”, “intend”, “plan”, or similar expressions to the extent that they relate to the Company or its management. The forward-looking statements are not historical facts but reflect the Company’s current assumptions and expectations regarding future events. Forward-looking statements in this MD&A include but are not limited to statements regarding subscriber additions, the variability of the revenues going forward, anticipated market trends and technology adoption by customers and industry peers, anticipated growth in revenue and expenses, the potential impacts of additional expenditures on revenue growth rates, the sufficiency of cash on hand and the Company’s ability to obtain the financing necessary to continue operations. There can be no assurance that such statements will prove to be accurate, and actual results and future events may differ materially from those anticipated in such statements. These forward-looking statements are subject to a number of risks and uncertainties that could cause actual results or events to differ materially from current expectations and assumptions, including but not limited to the following:

Please see the “Risks & Uncertainties” section in this document for a complete discussion of these and other risks. Readers are cautioned not to place undue reliance on forward-looking statements. Management

undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by applicable law.

## **COMPANY OVERVIEW**

The Company is a provider of marketing focused online business solutions. As of December 31, 2022, the Company had approximately 300 employees and full-time contractors globally.

The Company's Propel IQ platform offers an "all-in-one" marketing suite that provides companies with marketing, promotion, lead generation, sales automation, ad management, referral marketing and sales conversion capabilities on one integrated platform. Wishpond replaces disparate marketing functions with an easy-to-use platform for a fraction of the cost while enabling its customers to manage all major aspects of their marketing functions on Propel IQ. The Company provides proprietary cloud-based software, including an artificial intelligence (AI) powered website builder, for lead generation, marketing automation, and analytics, including landing pages, social promotions, website pop-ups, online forms, lead activity tracking, and email marketing, among others. Moreover, Wishpond provides a wide range of integrated marketing services, including campaign design and management, online advertising, search engine optimization, and landing page design, among others.

Wishpond serves over 4,000 customers, primarily small-to-medium sized businesses ("**SMBs**") across various industries, including e-commerce, marketing agencies, beauty, fitness, and design, among others. In addition to SMBs, the platform is also used by several blue-chip companies across North America.

Wishpond has been developing and selling a sales engine that delivers predictable revenue and growth since 2017. To this end, management has developed a proprietary process that provides systematic lead generation and a targeted strategy for nurturing and closing sales leads successfully. Wishpond's sales cycle is relatively short with the majority of sales closing in two or three weeks. Therefore, the sales pipeline is continually being replenished. In addition to the outbound sales team, Wishpond has an inbound sales team devoted to attracting, nurturing, and converting incoming leads from multiple sources such as its website, blog, social media channels, webinars, etc.

### **Qualifying transaction**

On December 8, 2020, the Company completed a reverse takeover transaction. Through this transaction, Wishpond Technologies Ltd. ("**Wishpond Private**") and a newly formed subsidiary of the Company amalgamated, and the Company acquired all of the issued and outstanding securities of Wishpond Private, via a reverse-takeover transaction (the "Transaction"). Upon completion of the Transaction, Wishpond Private became a wholly owned subsidiary of the Company and the Resulting Issuer and the Company carried on the business previously carried on by Wishpond Private. In connection with the Transaction, the Company consolidated its common shares (the "Shares") on the basis of one (1) post-consolidation Share for every 4.646720625 pre-consolidation Shares and all shares of Wishpond Private were consolidated on the basis of 3.2439938 post-consolidation Shares for each one (1) pre-consolidation Share. The Company changed its name to "Wishpond Technologies Ltd." and the Shares commenced trading on the Exchange at opening on December 11, 2020 under the symbol "**WISH**" as a Tier 1 technology issuer.

## **OPERATIONAL HIGHLIGHTS**

### **Significant developments for the year ended December 31, 2022**

#### Mergers and Acquisitions

- On April 1, 2022, the Company completed its acquisition of certain assets and specific liabilities of Viral Loops Ltd. ("**Viral Loops**") through the Company's wholly owned subsidiary. Viral Loops is a Software-as-a-Service ("**SaaS**") company which helps its customers design, create and manage campaigns that result in higher referral visits and revenue for their eCommerce merchants. In

consideration for the Viral Loops acquisition, Wishpond provided a cash payment of US\$1,380,000 and a one-year performance earn-out that is payable in cash or by the issuance of the Company's Shares, at the sole discretion of the Company. The one-year earn-out is based on the projected revenue of the business and payable on a quarterly basis. Any shares will be issued at a deemed price per share equal to the 10-day VWAP of the Shares on the TSX Venture Exchange on the payment date. Any shares issued in connection with the Acquisition will be subject to a restricted period of four months and one day from the date of issuance.

### Product Development and Operations

- On January 10, 2022, the Company announced the appointment of David Pais as Chief Financial Officer (CFO). Mr. Pais has responsibility for all finance, accounting, financial reporting, audit, tax and capital planning functions.
- On January 20, 2022, Wishpond announced that it had completed the integration of Brax, and launched a Universal Ads Editor, providing customers with a faster way to create, launch and monitor campaign performance across multiple platforms – all from one product.
- On March 3, 2022, the Company announced its new email marketing platform to help small businesses achieve higher levels of engagement, increase email open rates, improve conversion rates and generate higher return on investment. The new email marketing platform included numerous enhancements including a new user-friendly interface, the ability to preview email text, support for accelerated mobile pages and a new email application programming interface.
- On April 20, 2022, the Company announced that the number of Winback's customer installations had increased by over 50%, including more than 180 Wishpond clients who were trialing the platform under promotional pricing plans. Wishpond also developed and launched new innovative features to the Winback platform during Q1 2022.
- On October 3, 2022, the Company announced that it completed the integration of its recently acquired subsidiary, Viral Loops, resulting in improved growth in the combined businesses due to greater cross selling and bundling opportunities with larger deal sizes. The completed integration of Viral Loops with the Wishpond platform allows contacts and data to be synchronized between Viral Loops and Wishpond, enabling Wishpond customers to grow their business with referrals and Viral Loops customers to use Wishpond's platform for their marketing activities.
- On November 2, 2022, the Company announced that Lloyed Lobo joined its board of directors as an independent director and member of the Audit Committee effective November 1, 2022. Mr. Lobo replaced Arinder Mahal, who resigned from the Board effective November 1, 2022.
- On December 1, 2022, the Company announced that its wholly-owned subsidiary, Brax Technologies Ltd., launched Braxy, a new and easy to use AI-powered advertising solution for businesses. The Company began cross-selling Braxy to its base of more than 4,000 customers and believes that its customers can deploy this solution along with other Wishpond online marketing solutions to increase their conversions and sales.

### Normal Course Issuer Bid

- On June 15, 2022, the Company announced that the renewal of its Notice of an Intention it filed to make a Normal Course Issuer Bid (“**NCIB**”) was approved by the Exchange. Under the renewed NCIB, the Company may, during the 12-month period commencing June 20, 2022 and ending June 19, 2023, purchase up to 2,613,316 Shares in total, being 5% of the total number of 52,266,332 Shares outstanding as at June 3, 2022. During the year ended December 31, 2022, the Company purchased 152,600 common shares under the NCIB, for aggregate consideration of \$166,570.

### Equity Incentive Plan

- On July 27, 2022, the Company announced that its omnibus equity incentive plan (the “Equity Incentive Plan”) was approved by the Exchange. The Equity Incentive Plan authorized the grant of equity-based incentive awards in the form of incentive stock options, restricted share units, performance share units, deferred share units, and stock appreciation rights to eligible directors, officers, employees and consultants of the Company. The Company implemented a rolling plan whereby a maximum of 10% of the issued shares are reserved for issuance under the Equity Incentive Plan. At the time of approval, a total of 5,226,633 shares were eligible to be issued under the Equity Incentive Plan.

## **Events subsequent to December 31, 2022**

### Reorganization

- Effective as of January 1, 2023 at 12:01 AM Pacific Time, the Company's wholly owned Canadian subsidiaries, being Wishpond Solutions Ltd., Wishpond Marketing Group Ltd., Invigo Media Ltd., Wishpond Technology Group Ltd., Winback Technologies Inc., Brax Technologies Inc., and Viral Loops Technologies Inc. (collectively the “Wishpond Canadian Subsidiaries”) amalgamated as one company under the name Wishpond Technology Group Ltd. (“**WTGL**”), a wholly owned subsidiary of the Company, pursuant to the provisions of the BCBCA (the “**Amalgamation**”). As a result of the Amalgamation, WTGL acquired all of the assets and liabilities of the Wishpond Canadian Subsidiaries immediately before the Amalgamation. On January 3, 2023, WTGL was dissolved by way of voluntary dissolution under the BCBCA, and the Company acquired all of WTGL's assets and liabilities.

### Product Development and Operations

- On February 28, 2023, the Company announced that Gartner Digital Markets, one of the world's leading platforms for business software reviews and research, presented Wishpond five industry awards recognizing Wishpond's popularity and performance in the marketing technology space.
- On March 9, 2023, the Company announced the launch of Propel IQ, the Company's next generation marketing technology platform. Propel IQ is the most extensive solution offered by Wishpond to date, combining Wishpond's award-winning software with its recent acquisitions to create one connected platform. In addition to Wishpond's lead generation, email marketing, automation, and marketing technology solutions, Propel IQ includes SMS marketing from Winback, referral marketing from Viral Loops, and sales engagement software from PersistIQ, all integrated together into one platform. Wishpond is also introducing generative Artificial Intelligence (AI) technologies in this platform. With Propel IQ, businesses can manage the complete customer life cycle, on one platform, eliminating the need to invest in additional marketing and sales tools.

- On March 30, 2023, the Company announced the launch of its new Website Builder, powered by generative Artificial Intelligence (AI) technologies. With the Website Builder, SMBs can launch a website within minutes using AI technologies; positioning Wishpond to disrupt the website building process. Wishpond's AI-powered Website Builder is now available to customers using Wishpond's next generation Propel IQ platform.

## BUSINESS OUTLOOK

Management continues to have a positive outlook for Wishpond in 2023. The Company has felt no material impacts due to recession, inflation, supply chain, or other macro-economic effects. Wishpond's performance is better than ever and extremely positive across all its businesses, with robust demand for its products. Management is very optimistic about the Company's growth prospects, and is pleased to share Wishpond's key goals 2023:

- Increase Monthly Recurring Revenue through both organic and inorganic means.
- Significantly scale the size of the sales team to help achieve the Company's organic growth profile.
- Remain Adjusted EBITDA profitable by balancing aggressive growth with increased positive cash flow from operations.
- Invest in Research and Development so that we can continue to launch new AI powered products and services to increase long-term value for our clients.
- Leverage the Propel IQ platform to further accelerate the Company's growth, improve margins, and increase customer retention and long-term customer value.

Wishpond expects to achieve record revenue and cash flows in 2023, driven by organic growth from ramping up sales of the Company's new Propel IQ bundled product offerings, increasing the size of its sales team and new product introductions. Wishpond has a clean balance sheet and expects to continue to fund the growth of its sales team and new product launches from cash flows generated from operations, without having to raise any additional equity or debt capital.

Given the Company's strong balance sheet and management's successful acquisition track record, the Company may choose to accelerate its growth in the form of future acquisitions. Wishpond has demonstrated a disciplined capital allocation strategy having successfully completed and integrated five acquisitions since the Company's public listing in December of 2020. Management may also choose to re-invest cash flows generated by the Company to accelerate organic growth or in the form of share repurchases.

## OVERALL PERFORMANCE & DISCUSSION OF OPERATIONS

The following table summarizes the Company's recent results of operations as of the dates below and for the periods indicated below. This information should be read together with the Financial Statements.

	Year ended December 31, 2022 \$	Year ended December 31, 2021 \$
Revenue	20,478,834	14,761,275
Gross profit	13,556,839	9,980,399
Gross margin	66%	68%
Adjusted EBITDA <sup>(1)</sup>	647,667	56,389
Total assets	16,278,096	16,793,486
Total non-current liabilities	22,259	384,205
Net decrease in cash during the period	(3,549,809)	(1,063,093)
Cash - end of the period	2,692,644	6,242,453

<sup>1</sup>Defined in the ADDITIONAL GAAP AND NON-GAAP MEASURES section in this document.

## Revenue

For the year ended December 31, 2022, the Company achieved revenue of \$20,478,834 compared to \$14,761,275 for the comparable period in fiscal 2021, representing a year-over-year increase of 39%. The increase in revenue was driven primarily by the following:

- **Organic growth driven by the Company's outbound sales channel and upselling efforts:** The Company made incremental investment in outbound sales, including hiring additional sales professionals and robust training and monitoring efforts. Revenue was also positively impacted by a focus on up-selling customers from lower-value to higher-value plans and leveraging Wishpond's shared account management services that allow Wishpond to provide enhanced sales team and services to each of the Company's acquired entities.
- **Inorganic growth driven by the Company's acquisitions:** Wishpond completed its acquisition of Viral Loops in Q2 2022 which resulted in three quarters of contribution to the consolidated revenue of the Company for the year ended December 31, 2022 compared to the comparable period in fiscal 2021.

In accounting for the initial acquisition of Viral Loops, the balance of deferred revenue on the acquisition date was reduced by a total of \$165,372 based on the estimated amount of costs remaining to service the balances. This total fair value adjustment of \$165,372 will result in reduced consolidated revenues over the estimated life of the average customer subscription commencing on the acquisition date.

For the year ended December 31, 2022, this fair value adjustment resulted in a reduction to consolidated revenues of \$159,400. Had this fair value adjustment not been required, the Company estimates that it would have reported consolidated revenue of \$20,638,234 and Adjusted EBITDA of positive \$807,067 for year ended December 31, 2022.

Revenues generated by the Company consist of subscription revenues. Subscription agreements provide customers the right to access the Company's suite of cloud-based marketing software and marketing specialists on a subscription basis. Subscriptions are priced based on a tiered system driven by features accessed, leads generated, user seats, ad spend, SMS credits, and customized marketing including landing pages, contest campaigns, ad campaigns, outbound sales, SEO, customer relationship management services, and managed media buying among others. Customers have the option to subscribe on a monthly or annual basis. The majority of subscription agreements are annual with a monthly billing cycle. Subscription revenues are recognized over the term of the related contracts which is akin to when the performance obligations are delivered.

## Revenue Segmentation

Geographic sales based on customer location are detailed as follows:

	For the years ended	
	December 31, 2022	December 31, 2021
	\$	\$
United States	14,471,193	11,541,630
Canada	2,769,625	1,423,865
Other	3,238,016	1,795,780
<b>Total</b>	<b>20,478,834</b>	<b>14,761,275</b>

For the year ended December 31, 2022, revenue from the United States accounted for 71% of total revenues. The Company achieved revenues from the United States of \$14,471,193 for the year ended December 31, 2022, compared to \$11,541,630 for the year ended December 31, 2021, representing a year over year increase of 25%.

### Cost of Sales and Gross Margin

The cost of sales primarily consists of hosting services, email infrastructure, direct labour related to the customized marketing plans, and payment processing fees. Such costs are primarily correlated with movement in revenue. Despite a slowdown in the global economy, the Company continued to scale its operations in 2022 in response to its success in growing revenue from its target customer base of small and medium sized businesses.

During the year ended December 31, 2022, the Company achieved gross margins of 66% compared to gross margins of 68% for the year ended December 31, 2021. The gross margins were within the Company's historical range of 65% to 70%.

### Notable Operating Expenses

	For the years ended	
	December 31, 2022	December 31, 2021
	\$	\$
Salaries, wages, employee benefits	4,239,243	3,039,188
Sales and marketing	2,986,879	2,181,702
Subcontractor expenses	2,390,478	2,010,236
Software subscriptions	1,583,838	914,162
Stock-based compensation	1,139,343	2,322,735

- Salaries, wages, employee benefits:** During the year ended December 31, 2022, the Company incurred \$4,239,243 in salaries, wages, and employee benefits expenses compared to \$3,039,188 for the comparable period in fiscal 2021. The increase is due to a net increase in full time employee headcount during 2022 and is consistent with the year over year growth in revenues and operations.
- Sales and marketing:** Sales and marketing expenses consist primarily of employee and contractor remuneration, commissions and bonuses paid to sales development representatives and account executives involved in the lead generation, qualification, and sales closing process. During the year ended December 31, 2022, sales and marketing expenses increased to \$2,986,879 from \$2,181,702 for the year ended December 31, 2021. The increase was consistent with the increase in sales and the hiring of new account executives and sales development representatives.
- Subcontractor expenses:** The Company employs several full-time contractors primarily involved in supporting sales and operations. Many of these subcontractors are based in jurisdictions outside of Canada. During the year ended December 31, 2022, the Company incurred \$2,390,478 in subcontractor expenses compared to \$2,010,236 for the year ended December 31, 2021. The increase is primarily attributable to the Company's headcount expansion to support sales growth from the comparable period in fiscal 2021.
- Software subscriptions:** Consists of several software subscriptions used by Wishpond in the ordinary course of business. During the year ended December 31, 2022, the Company incurred \$1,583,838 in software subscriptions, compared to \$914,162 for the year ended December 31, 2021. The increase is primarily attributable to the implementation of new systems designed to



improve internal operating efficiency and an increase in the number of licenses purchased consistent with the growth in headcount.

- Stock-based compensation:** The Company uses employee stock options, restricted share units (“RSUs”), and performance share units (“PSUs”) as a means for employee compensation, retention, and incentives. During the year ended December 31, 2022, the Company incurred \$1,139,343 in stock-based compensation, compared to \$2,322,735 for the year ended December 31, 2021. The decrease is primarily due to cancelled and forfeited stock options of 619,381 shares in the year ended December 31, 2022 and the graded vesting impact on the options issued in the first year the Company was public.

### Notable Non-Operating Expenses

	For the years ended	
	December 31, 2022	December 31, 2021
	\$	\$
Foreign currency losses	305,056	36,116
Other expenses	87,996	322,049
Remeasurement of contingent consideration liability	(95,715)	859,672

- Foreign currency losses:** During the year ended December 31, 2022, the Company incurred foreign currency losses of \$305,056 compared to \$36,116 for the year ended December 31, 2021. The increase was primarily due to realized and unrealized foreign currency losses on mark-to-market valuations for USD-CAD forward contracts throughout the year ended December 31, 2022.
- Other expenses:** Consists of Invigo Earn-out remuneration and other miscellaneous income and expenses. During the year ended December 31, 2022, the Company incurred other expenses of \$87,996 compared to \$322,049 for the year ended December 31, 2021. The decrease is mainly due to an increase in miscellaneous income from purchase card cash back incentives received during the year ended December 31, 2022.
- Remeasurement of contingent consideration liability:** During the year ended December 31, 2022, the Company recorded a remeasurement of contingent consideration liability gain of \$95,715 compared to a loss of \$859,672 for the year ended December 31, 2021. The decrease is primarily due to reduced remeasurements of PersistIQ and Brax earn-out payments as the final earn-out payment for the PersistIQ acquisition was paid in Q3 2022 and the final remaining Brax earn-out was paid in Q4 2022.

### RESEARCH AND DEVELOPMENT EXPENDITURES

Research and development expenses consist primarily of remuneration paid to engineering personnel and independent contractors. Development costs that meet the criteria under IAS 38 Intangible Assets are capitalized as deferred development costs. Deferred development costs have finite lives and are carried at cost less accumulated amortization and accumulated impairment losses. The deferred development costs are amortized on a straight-line basis over an estimated useful life between 7 to 10 years.

During the year ended December 31, 2022, the Company capitalized \$1,336,106 to deferred development costs, compared to \$881,591 for the year ended December 31, 2021.

During the year ended December 31, 2022, the Company amortized a total of \$320,329 in development expenses, compared to \$197,227 for the year ended December 31, 2021

**Summary of Quarterly Results:**

	<b>Q4 FY22</b>	<b>Q3 FY22</b>	<b>Q2 FY22</b>	<b>Q1 FY22</b>	<b>Q4 FY21</b>	<b>Q3 FY21</b>	<b>Q2 FY21</b>	<b>Q1 FY21</b>
	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>
Revenue	5,909,918	5,483,256	5,007,343	4,078,317	4,666,853	3,976,965	3,226,877	2,890,580
Cost of sales	1,879,100	1,854,145	1,646,628	1,542,122	1,482,242	1,216,256	988,734	1,093,644
<b>Gross profit</b>	<b>4,030,818</b>	<b>3,629,111</b>	<b>3,360,715</b>	<b>2,536,195</b>	<b>3,184,611</b>	<b>2,760,709</b>	<b>2,238,143</b>	<b>1,796,936</b>
Operating expenses	4,080,202	3,645,472	4,019,427	3,600,456	3,583,151	3,374,112	3,331,699	2,836,759
<b>Loss from operations</b>	<b>(49,384)</b>	<b>(16,361)</b>	<b>(658,712)</b>	<b>(1,064,261)</b>	<b>(398,540)</b>	<b>(613,403)</b>	<b>(1,093,556)</b>	<b>(1,039,823)</b>
Interest income	(7,692)	(234)	(730)	(2,726)	(3,910)	(5,437)	-	-
Interest expense	-	-	-	-	1,489	1,442	2,520	3,584
Remeasurement of contingent consideration liability	(55,103)	(49,127)	73,423	(64,908)	166,134	458,605	234,933	-
Other expenses	202,784	178,127	123,660	152,102	237,524	213,836	186,749	151,362
Current and deferred Income tax expense (recovery)	(556,478)	(473)	(15,607)	(15,607)	93,724	-	-	-
<b>Net income (loss)</b>	<b>367,105</b>	<b>(144,654)</b>	<b>(839,458)</b>	<b>(1,133,122)</b>	<b>(893,501)</b>	<b>(1,281,849)</b>	<b>(1,517,758)</b>	<b>(1,194,769)</b>
<b>Adjusted EBITDA</b>	<b>687,335</b>	<b>593,047</b>	<b>(192,196)</b>	<b>(440,519)</b>	<b>490,873</b>	<b>204,322</b>	<b>(320,027)</b>	<b>(318,779)</b>

Revenue for the fourth quarter ended December 31, 2022 was \$5,909,918, representing an increase of 8% compared to revenue of \$5,483,256 for the third quarter ended September 30, 2022. The increase in revenue is primarily attributable to an increase in the number of subscribers and revenue per subscriber period over period.

The Company posted higher MRR in each of October, November and December compared to each month in the third quarter of 2022 and Wishpond's annualized revenue run-rate now exceeds \$23.6 million.

Loss from operations for the fourth quarter ended December 31, 2022 was \$49,384 compared to \$16,361 in the third quarter ended September 30, 2022. The increase in operating loss was primarily driven by an increase in non-cash stock-based compensation expense as a result of 505,000 RSUs and 1,150,000 PSUs granted on October 1, 2022.

Net income for the fourth quarter ended December 31, 2022 was \$367,105 compared to a net loss of \$593,047 in the third quarter ended September 30, 2022.

## FINANCIAL LIQUIDITY

	Year ended December 31, 2022 \$	Year ended December 31, 2021 \$
Net cash provided by (used in) operating activities	1,031,821	(1,538,146)
Net cash used in investing activities	(4,474,566)	(6,268,240)
Net cash (used in) provided by financing activities	(107,064)	6,743,293
<b>Net decrease in cash</b>	<b>(3,549,809)</b>	<b>(1,063,093)</b>
Cash - beginning of the period	6,242,453	7,305,546
<b>Cash - end of the period</b>	<b>2,692,644</b>	<b>6,242,453</b>

**Cash position:** As at December 31, 2022, the Company had net cash and short-term investments of \$2,964,543 and a credit facility with a major Canadian bank for \$6,000,000. As at December 31, 2022, the credit facility remained undrawn and was fully available to the Company.

**Cash from operating activities:** During the year ended December 31, 2022, the Company had net positive cash from operations of \$1,031,821, compared to net negative cash from operations of \$1,538,146 for the year ended December 31, 2021. The increase in cash from operating activities is primarily attributed to the increase in sales year-over-year offset by the Company ramping up efforts to expand internal capacity in anticipation for continued growth. In addition to the revenue growth, the Company renewed its focus on integrating its acquisitions during the third and fourth quarter and implemented a number of cost-saving initiatives and operational efficiencies designed to increase cash provided by operating activities.

**Cash from investing activities:** During the year ended December 31, 2022, the Company had net cash used in investing activities of \$4,474,566, compared to \$6,268,240 for the year ended December 31, 2021. The decrease in cash used in investing activities for the year ended December 31, 2022 was primarily due to less cash paid for acquisition transactions. Cash used in investing activities was primarily composed of cash paid for the acquisition of Viral Loops of \$1,726,656 (\$4,705,903 paid for acquisitions closed in 2021), cash paid for earn-out consideration of \$1,313,205 (\$490,581 in 2021) and capitalized research and development costs of \$1,336,106 (\$881,591 in 2021).

**Cash from financing activities:** During the year ended December 31, 2022, the Company had net negative cash from financing activities of \$107,064, compared to net positive cash of \$6,743,293 for the year ended December 31, 2021. The decrease in cash from investing activities during the year ended December 31, 2022 was primarily due to cash used for share buybacks under the NCIB. The company did not conduct any share offerings in 2022 (\$7,181,862 in 2021).

## Working Capital

As of December 31, 2022, the Company had Net Working Capital of negative \$2,209,724, compared to positive \$413,087 as of December 31, 2021, broken down as follows:

	December 31, 2022	December 31, 2021
	\$	\$
Cash	2,692,644	6,242,453
Short-term investments	271,899	170,000
Accounts and other receivables	178,332	169,662
Prepaid expenses	241,279	358,870
Current tax asset	72,164	-
Investment tax credit recoverable	-	209,372
Accounts payable and accrued liabilities	(2,275,165)	(1,232,444)
Deferred revenue	(2,413,095)	(2,841,894)
Contingent consideration liability	(977,782)	(2,529,186)
Income taxes payable	-	(133,746)
<b>Net Working Capital</b>	<b>(2,209,724)</b>	<b>413,087</b>

Net Working Capital as of December 31, 2022 decreased to negative \$2,209,724 from positive \$413,087 as of December 31, 2021 primarily due to the lower cash balance resulting from payments for the Viral Loops acquisition (\$1,726,656), related acquisition transaction expenses (\$144,000), and earn-out consideration payments (\$1,313,205).

In Q3 2021, the Company entered into a credit facility pursuant to the terms of a credit agreement between the Company and a major Canadian bank that provides for a \$6,000,000 secured revolving operating line based on recurring revenue of the Company. The interest rate on the credit facility is based on the Canadian Prime Rate plus 2.0% per annum. As of the date of this MD&A, the credit facility remained undrawn and was fully available to the Company.

## CAPITAL RESOURCES

### Capital Expenditures

The Company is asset-light and does not have ongoing material capital expenditure requirements to operate the business. As at December 31, 2022, the Company did not have any material commitments for capital expenditures.

### USE OF PROCEEDS FROM BOUGHT DEAL OFFERING

On February 5, 2021, the Company closed its bought deal prospectus offering of 4.6 million common shares of the Company at a price of \$1.75 per share for gross proceeds of \$8.05 million (the "Offering"), which includes the exercise in full of the underwriters' over-allotment option. The Offering was led by Beacon Securities Limited as lead underwriter and sole bookrunner, on behalf of a syndicate of underwriters, including PI Financial Corp., Desjardins Securities Inc., Haywood Securities Inc. and Paradigm Capital Inc. (collectively, the "Underwriters"). In consideration for the services provided by the Underwriters in connection with the Offering, the Company paid the Underwriters a commission equal to 7% of the gross proceeds raised under the Offering and issued to the Underwriters an aggregate of 313,766 non-transferable warrants (the "Compensation Options"), which represents 7% of the number of common shares sold under the Offering, in each case subject to reduction as disclosed in the final prospectus. Each Compensation Option is exercisable into one common share of the Company at \$1.75 per share, subject to adjustments in certain events, until February 5, 2023. Total share issuance costs related to this financing

were \$1,136,664 of which \$268,526 is attributed to the fair value of the Compensation Options issued, resulting in net proceeds of \$7,181,862.

The Company intended to use the net proceeds of the Offering for strategic acquisitions, including the related transaction costs, and for working capital and general corporate purposes.

The following table includes a reconciliation of the manner in which the net proceeds from the Offering of \$7,181,862 was used by the Company through the years ended December 31, 2021 and December 31, 2022 (actual use of proceeds):

	<b>Actual use of proceeds</b>
Gross proceeds from the Offering	8,050,000
Share issuance costs paid in cash	868,138
<b>Total net proceeds from the Offering</b>	<b>7,181,862</b>
Strategic acquisitions	3,930,194
Acquisition transaction costs	185,839
Earn-out payments paid in cash	490,581
Additions to intangible assets	717,469
Additions to equipment	19,808
<b>Remaining as of December 31, 2021</b>	<b>1,837,971</b>
Strategic acquisitions	1,726,656
Acquisition transaction costs	111,315
<b>Remaining as of December 31, 2022</b>	<b>-</b>

For the year ended December 31, 2021, The Company used a total of \$5,343,891. This was broken down as follows: \$3,930,194 for upfront cash payments for the strategic acquisitions of PersistIQ, Brax, and Winback, \$185,839 for related transaction costs, \$490,581 on purchase price consideration earn-out payments, \$717,469 on additions to intangible assets, and \$19,808 on additions to equipment. As of December 31, 2021, \$1,837,971 remained available for use.

For the year ended December 31, 2022, The Company used a total of \$1,837,971. This was broken down as follows: \$1,726,656 for upfront cash payment for the strategic acquisition of Viral Loops and \$111,315 for related transaction costs. As of December 31, 2022, \$Nil remained available for use.

## **RELATED PARTY TRANSACTIONS**

Key management personnel are those persons having authority and responsibility for planning, directing, and controlling the activities of the Company, directly or indirectly. Key management personnel includes the Company's Board of Directors, officers, and certain members of the senior executive team.

Key management personnel are appointed as follows:

- Chief Executive Officer (“**CEO**”) – Ali Tajskandar
- Chief Financial Officer (“**CFO**”) – Juan Leal until January 10, 2022, David Pais effective January 10, 2022
- Chief Operating Officer (“**COO**”) – Jordan Gutierrez
- Chief Technology Officer (“**CTO**”) – Dennis Zelada
- Chief Product Officer (“**CPO**”) – Nicholas Steeves until May 31, 2021
- General Manager of PersistIQ (“**GM**”) – Nicholas Steeves effective June 1, 2021
- Corporate Secretary (“**CS**”) – Kendra Low

- Board of Directors – Arinder Mahal until November 1, 2022, Lloyed Lobo effective November 1, 2022, Hossein Malek, and Olivier Vincent

The named individuals above are also considered reporting insiders. The remuneration of the Company's key management personnel and Board of Directors during the years ended December 31, 2022 and 2021 was as follows:

	<b>For the years ended</b>	
	<b>December 31, 2022</b>	<b>December 31, 2021</b>
	<b>\$</b>	<b>\$</b>
Salaries, wages, and benefits <sup>(1)</sup>	735,450	642,274
Subcontractor fees <sup>(2)</sup>	205,043	184,622
Director fees	35,000	30,000
Stock-based compensation <sup>(3)</sup>	712,415	1,649,902
<b>Total</b>	<b>1,687,908</b>	<b>2,506,798</b>

Notes:

- (1) \$207,566 to the CEO, \$243,418 to the CFOs, \$156,048 to the COO, and \$128,418 to the CPO/GM for the year ended December 31, 2022; \$207,145 to the CEO, \$155,697 to the CFO, \$155,646 to the COO, and \$123,786 to the CPO/GM for the year ended December 31, 2021.
- (2) \$156,814 to the CTO and \$48,229 to the CS for the year ended December 31, 2022; \$140,447 to the CTO and \$44,175 to the CS for the year ended December 31, 2021.
- (3) Reflects the amount recorded as an expense in the audited annual consolidated statements of income (loss). The fair value of stock-based compensation is measured at the grant date using an option pricing model and is recognized as an expense over the vesting period. \$349,184 to the CEO, \$84,451 offset by forfeitures of \$118,803 to the CFO, \$227,985 to the COO, \$90,269 to the CTO, \$63,746 to the CPO/GM, and \$66,514 offset by forfeitures of \$50,931 to the Board of Directors for the year ended December 31, 2022. \$584,397 to the CEO, \$253,677 to the CFO, \$243,555 to the COO, \$150,846 to the CTO, \$83,486 to the CPO/GM, and \$333,941 to the Board of Directors for the year ended December 31, 2021.

During the year ended December 31, 2022, 350,000 options, 1,150,000 PSUs, and 175,000 RSUs were granted to key management personnel (235,000 options for the year ended December 31, 2021) as a means for compensation, retention, and incentives.

## PROPOSED TRANSACTIONS

As of the date of this MD&A, there were no proposed transactions.

## FINANCIAL INSTRUMENTS

Refer to the accompanying Financial Statements for the Company's recognition and measurement accounting policies of financial instruments. As of December 31, 2022, and December 31, 2021, the Company's financial instruments are valued as follows:

	<b>December 31, 2022</b>	<b>December 31, 2021</b>
	<b>\$</b>	<b>\$</b>
Cash	2,692,644	6,242,453
Short-term investments	271,899	170,000
Accounts and other receivables	178,332	169,662
Accounts payable and accrued liabilities	2,275,165	1,232,444
Contingent consideration liability	977,782	2,529,186

## **OFF-BALANCE SHEET ARRANGEMENTS**

The Company is not aware of any material off-balance sheet arrangements.

## **ADDITIONAL GAAP AND NON-GAAP MEASURES**

This MD&A makes reference to certain additional GAAP and non-GAAP financial measures. These measures are not recognized measures under IFRS, do not have a standardized meaning prescribed by IFRS and are therefore unlikely to be comparable to similar measures presented by other companies. Rather, these measures are provided as additional information to complement those IFRS measures by providing further understanding of the Company's results of operations from management's perspective. Accordingly, they should not be considered in isolation nor as a substitute for analysis of our financial information reported under IFRS.

The Company uses Loss from Operations as an additional GAAP measure and uses non-GAAP financial measures, including Adjusted Earnings Before Interest, Tax and Amortization ("**Adjusted EBITDA**"), to provide investors with supplemental measures of its operating performance and to highlight trends in their core business that may not otherwise be apparent when relying solely on IFRS financial measures.

### **Gross profit and Gross margin**

The Company defines "gross profit" as revenue less cost of sales and "gross margin" as gross profit as a percentage of revenue. Gross profit and gross margin should not be construed as an alternative for revenue or net loss determined in accordance with IFRS. The Company believes that gross profit and gross margin are meaningful metrics in assessing the Company's financial performance and operational efficiency.

### **Monthly Recurring Revenue**

The Company uses monthly recurring revenue, or MRR, as a directional indicator of subscription revenue going forward assuming customers maintain their subscription plan the following month. MRR is the total of all monthly subscription plan fees paid by customers in effect on the last day of that period. If customers pay for more than one month upfront, the amount is divided by the number of months in the subscription period. Discounts are deducted prior to the calculation and one-time payments and metered based charges are excluded.

### **Annualized Revenue Run Rate**

The Company uses annualized revenue run-rate as an indicator of financial performance that takes the current revenue in the quarter and converts it to an annual figure to get the full-year equivalent.

### **Loss from Operations**

The Company uses Loss from Operations as an additional GAAP financial measure within the financial statements and MD&A, but it is not a defined term under IFRS to assess performance. Management believes that this measure provides useful supplemental information to investors and is computed consistently for each reporting period.

Loss from Operations is calculated as total revenues less total operating expenses derived from the Statement of Comprehensive Loss. This measure provides an indication of financial performance excluding the undernoted items such as foreign exchange, other income and expenditures (which typically include non-recurring transaction) and interest expense. As a result, management believes that this metric provides a clearer picture of the ongoing financial performance of the Company from operating activities. This non-GAAP metric is used by management to analyze operating performance, but it is not intended to represent an alternative to net earnings or other measures of financial performance in accordance with IFRS.

The following table summarizes the Company's Loss from Operations for the year ended December 31, 2022 and 2021:

	Year ended December 31, 2022 \$	Year ended December 31, 2021 \$
Revenue	20,478,834	14,761,275
Cost of sales	6,921,995	4,780,876
<b>Gross profit</b>	<b>13,556,839</b>	<b>9,980,399</b>
Operating expenses	15,345,557	13,125,721
<b>Loss from operations</b>	<b>(1,788,718)</b>	<b>(3,145,322)</b>

### Adjusted EBITDA

Adjusted EBITDA should not be construed as an alternative to net earnings, cash flow from operating activities or other measures of financial results determined in accordance with GAAP as an indicator of the Company's performance. The Company defines "Adjusted EBITDA" as Loss before income taxes less interest, depreciation and amortization, remeasurement of contingent consideration liability, filing fees, credit facility setup fees, earn-out remuneration, foreign currency losses (gains), acquisition related expenses, net other expenditures (income), reverse takeover listing expense, and stock-based compensation. The Company believes that Adjusted EBITDA is a meaningful financial metric as it measures cash generated from operations which the Company can use to fund working capital requirements, service future interest and principal debt repayments and fund future growth initiatives.

Adjusted EBITDA for the years ended December 31, 2022 and the comparable period in fiscal 2021 was as follows:

	Year ended December 31, 2022 \$	Year ended December 31, 2021 \$
Loss before income taxes	(2,338,294)	(4,794,153)
Depreciation and amortization	1,297,042	878,976
Interest income	(11,382)	(9,347)
Interest expense	-	9,035
Remeasurement of contingent consideration liability	(95,715)	859,672
Other expenses	656,673	789,471
Stock based compensation expense	1,139,343	2,322,735
<b>Adjusted EBITDA</b>	<b>647,667</b>	<b>56,389</b>

### DISCLOSURE OF OUTSTANDING SHARE DATA

As at December 31, 2022, the Company had the following securities issued and outstanding:

Description of security	Number of securities outstanding	Additional comments
Common shares	53,705,324	
Restricted share units	505,000	
Performance share units	1,150,000	
Stock options	3,501,847	Exercisable at prices ranging from \$0.05 to \$2.18
Warrants	313,766	Exercisable at prices at \$1.75
<b>Total fully diluted</b>	<b>59,175,937</b>	



- During the year ended December 31, 2022, 437,869 stock options were granted to employees and consultants of the Company with an exercise price between \$0.69 to \$1.26.
- During the year ended December 31, 2022, 505,000 RSUs were granted to employees, contractors, and directors of the Company.
- During the year ended December 31, 2022, 1,150,000 PSUs were granted to employees of the Company.
- During the year ended December 31, 2022, 44,100 stock options were exercised at an exercise price between \$0.05 and \$0.47 for total cash proceeds of \$9,129.
- During the year ended December 31, 2022, 152,600 common shares were purchased under the NCIB for cancellation, for aggregate consideration of \$166,570.

As at April 11, 2023, the Company had the following securities issued and outstanding:

<b>Description of security</b>	<b>Number of securities outstanding</b>	<b>Additional comments</b>
Common shares	53,799,620	
Restricted share units	505,000	
Performance share units	1,150,000	
Stock options	3,141,561	Exercisable at prices ranging from \$0.05 to \$2.18
<b>Total fully diluted</b>	<b>58,596,181</b>	

#### **RISKS & UNCERTAINTIES:**

The following risk factors are not a definitive list of all risk factors associated with the Company. Additional risks and uncertainties, including those currently unknown or considered immaterial by Wishpond, may also adversely affect the Wishpond Shares and/or the business.

#### **Forward-Looking Information May Prove Inaccurate**

Shareholders are cautioned not to place undue reliance on forward-looking information. By its nature, forward-looking information involves numerous assumptions, known and unknown risks and uncertainties, of both a general and specific nature, that could cause actual results to differ materially from those suggested by the forward-looking information or contribute to the possibility that predictions, forecasts or projections will prove to be materially inaccurate.

Readers should carefully consider the risk factors set out in this MD&A in conjunction with the Company's audited financial statements and consider all other information contained herein before making an investment decision. If any of the risks described above materialize, the business, financial condition or results of operations of the Parties could be materially and adversely affected. Additional risks and uncertainties not currently known to or currently seen as immaterial by management of Wishpond may also materially and adversely affect the business, financial condition or results of operations of the Parties.

Wishpond may issue equity securities to finance its activities. If Wishpond were to issue additional equity securities, the ownership interest of existing shareholders may be diluted and some or all of Wishpond's financial measures on a per share basis could be reduced. Moreover, as Wishpond's intention to issue additional equity securities becomes publicly known, Wishpond's share price may be materially adversely affected.

Wishpond's officers and directors control a large percentage of Wishpond's issued and outstanding Wishpond Shares and such officers and directors may have the ability to control matters affecting Wishpond and its business.

From time to time the directors and executive officers of Wishpond may sell Common Shares on the open market. These sales will be publicly disclosed in filings made with securities regulators. In the future, the directors and executive officers of Wishpond may sell a significant number of Common Shares for a variety of reasons unrelated to the performance of Wishpond's business. The shareholders of Wishpond may perceive these sales as a reflection on management's view of the business and result in some shareholders selling their Common Shares. These sales could cause the market price of the Common Shares to drop.

### **Reliance on New Product and Service Offerings**

The SaaS industry generally, and the SaaS marketing industry in specific that Wishpond operates in is at a relatively early stage of development. While the Company expects the industry to grow at a rapid pace in the coming years as aligned with analyst expectations, there is no guarantee that such growth will be experienced in the industry, or even if such growth is seen, that the Company will be able to compete effectively in the industry. The success of the business of Wishpond is dependent upon its ability to develop new software products or features and enhance existing marketing services. There are a significant number of competitors with significantly more resources or which may offer other products that may be favoured by the market, all of which may lead to a decline in the business of the Company. Additionally, industry trends and increased regulatory scrutiny, including, without limitation, increased regulatory concern on privacy and the use and protection of consumer data, trends towards data privacy becoming a greater concern to many end consumers for SMBs, and changes to data collection policies such as the introduction of new rules on the tracking of data with the rollout of the iOS 14 operating system by Apple Inc. may all lead to increased costs to do business, to compete effectively in the marketplace and may lead to customers electing to choose other methods to market their products and services. To keep pace with technological developments, satisfy increasingly sophisticated customer requirements, meet regulatory requirements and achieve market acceptance, Wishpond must enhance and improve existing software products and must also continue to introduce new features and services. Given the growth and early stage nature of the industry, in certain circumstances, Wishpond may be required to choose development paths and directions for its products based on incomplete information, and such decisions may prove ineffective or uncompetitive as compared to decisions made by competitors. If Wishpond is unable to successfully develop new products or enhance and improve existing products or it fails to position and/or price its products to meet market demand, the business and operating results of Wishpond will be adversely affected. Market acceptance of the SaaS model, which is a fairly new model, may impair Wishpond's ability to sell its products. Any new products or features could require long development and testing periods and may not be introduced in a timely manner or may not achieve the broad market acceptance necessary to generate significant revenue. In addition, any significant changes in the technological paradigm utilized for building or delivering applications in smartphone devices could harm the Company's business and prospects. These are some of the factors which may prevent Wishpond from the realization of growth targets.

### **The Development and Introduction of AI in Various Product Offerings**

With the recent rise of products that use AI, companies in a range of industries are reviewing and developing products and services that incorporate AI to enhance their competitiveness and the quality of their products. While AI presents numerous opportunities for growth and innovation, there are potential risks that could impact Wishpond. There is potential for biased decision-making. Machine learning algorithms can perpetuate existing biases if not properly monitored and adjusted. This could result in faulty or discriminatory practices or results arising from the reliance of AI that can potentially lead to operational, financial, legal and reputational damage. AI is also a new and developing technology that can be prone to errors, and may also be used more effectively by competitors. Another risk is the potential for AI systems to malfunction or be hacked, leading to unreliable output, unpredictable data breaches and financial losses. To address these risks, Wishpond is taking a proactive approach to AI governance, including review and testing of our products, as well as ongoing training and development of our workforce to support any transition to AI-enabled operations or products, however, due to the inherent complexity of AI, there is no guarantee that Wishpond will be able to effectively mitigate the risks associated with its use.

### **Being a Public Company May Increase Price Volatility**

Wishpond's status as a reporting issuer may increase price volatility due to various factors, including the ability to buy or sell Wishpond Shares, different market conditions in different capital markets and different trading volumes. In addition, low trading volume may increase the price volatility of the Wishpond Shares. The increased price volatility could adversely affect the results of operations or financial condition.

### **The Requirements of Being a Public Resulting Issuer May Strain Wishpond's Resources**

As a reporting issuer, Wishpond, and its business activities, are subject to the reporting requirements of applicable securities legislation of the jurisdiction in which it is a reporting issuer, the listing requirements of the Exchange and other applicable securities rules and regulations. Compliance with those rules and regulations increases Wishpond's legal and financial costs as compared to Wishpond's previous activities making some activities more difficult, time consuming or costly and increase demand on its systems and resources.

### **Third Party Licenses**

Wishpond may license software from third parties. The loss of rights to use this software could increase operating expenses and could adversely affect Wishpond's ability to compete. Wishpond may license certain technologies used in its products from third parties, generally on a non-exclusive basis. The termination of any of these licenses, or the failure of the licensors to adequately maintain or update their products, could delay Wishpond's ability to ship its products, as Wishpond may need to seek to implement alternative technology offered by other sources. This may require unplanned investments by Wishpond. In addition, alternative technology may not be available on commercially reasonable terms. In the future, it may be necessary or desirable to obtain other third-party technology licenses relating to one or more products or relating to current or future technologies to enhance Wishpond's product offerings. There is a risk that Wishpond will not be able to obtain licensing rights to the needed technology on commercially reasonable terms, if at all. Both Wishpond and its vendors make use of open-source software that may open Wishpond to certain risks, uncertainties and potential liability.

### **Risks Inherent in Strategic Alliances**

Wishpond may enter into strategic alliances with third parties that it believes will complement or augment its existing business. Wishpond's ability to complete strategic alliances is dependent upon, and may be limited by, the availability of suitable candidates and capital. In addition, strategic alliances could present unforeseen integration obstacles or costs, may not enhance Wishpond's business, and may involve risks that could adversely affect Wishpond, including significant amounts of management time that may be diverted from operations to pursue and complete such transactions or maintain such strategic alliances. Future strategic alliances could result in the incurrence of additional debt, costs and contingent liabilities, and there can be no assurance that future strategic alliances will achieve the expected benefits to Wishpond's business or that Wishpond will be able to consummate future strategic alliances on satisfactory terms, or at all.

### **Competition**

The industry in which Wishpond operates is highly competitive and competition could intensify, or any technological advantages held by Wishpond may be reduced or lost, as a result of technological advances by its competitors.

If Wishpond does not compete effectively with these competitors, its revenue may not grow. Wishpond has experienced competition from a number of marketing software companies and digital marketing agencies, and expects continued competition in the future. Wishpond's competitors may announce new products, services or enhancements that better meet the needs of customers or changing industry standards. Increased competition may cause price reductions, reduced gross margins and reduced growth in sales,

any of which could have a material adverse effect on the business, results of operations and financial condition of Wishpond. Wishpond faces substantial competition from established competitors, many of which may have greater financial, engineering and marketing resources than it does. Many of these companies also have a larger customer base, have longer operating histories or have greater name recognition than Wishpond does. There can be no assurance that Wishpond will successfully differentiate its current and proposed products from the products of its competitors, or that the marketplace will consider the products of Wishpond, to be superior to competing products. Because of the industry in which Wishpond operates, Wishpond expects to face additional competition from new entrants. To maintain Wishpond's competitive position, it is believed that Wishpond will be required to continue to invest in engineering, research and development, marketing and customer service and support. There can be no assurance that Wishpond will have sufficient resources to continue to make these investments, that it will be able to make the technological advances necessary to maintain its competitive position, or that its products will receive market acceptance. Wishpond's competitors may be able to respond more quickly to changes in customer requirements and devote greater resources to the enhancement, promotion and sale of their products. Wishpond may not be able to compete successfully in the future, and increased competition may result in price reductions, reduced profit margins, loss of market share and an inability to generate cash flows that are sufficient to maintain or expand its development of new products.

### **Dependence on Key Management Personnel**

The success of Wishpond is dependent upon the ability, expertise, judgment, discretion and good faith of its senior management as well as certain consultants (the "Key Personnel"). Wishpond's future success depends on its continuing ability to attract, develop, motivate, and retain the Key Personnel. Qualified individuals for Key Personnel positions are in high demand, and Wishpond may incur significant costs to attract and retain them. The loss of the services of Key Personnel, or an inability to attract other suitably qualified persons when needed, could have a material adverse effect on Wishpond's ability to execute on its business plan and strategy, and Wishpond may be unable to find adequate replacements on a timely basis, or at all. While employment and consulting agreements are customarily used as a primary method of retaining the services of Key Personnel, these agreements cannot assure the continued services of such individuals and consultants.

### **Conflicts of Interest**

Wishpond may be subject to various potential conflicts of interest because of the fact that some of its officers, directors and consultants may be engaged in a range of business activities. Wishpond's executive officers, directors and consultants may devote time to their outside business interests, so long as such activities do not materially or adversely interfere with their duties to Wishpond. In some cases, Wishpond's executive officers, directors and consultants may have fiduciary obligations associated with these business interests that interfere with their ability to devote time to Wishpond's business and affairs and that could adversely affect Wishpond's operations. These business interests could require significant time and attention of Wishpond's executive officers, directors and consultants.

In addition, Wishpond may also become involved in other transactions which conflict with the interests of its directors, officers and consultants who may from time-to-time deal with persons, firms, institutions or corporations with which Wishpond may be dealing, or which may be seeking investments similar to those desired by it. The interests of these persons could conflict with those of Wishpond. In addition, from time to time, these persons may be competing with Wishpond for available investment opportunities. Conflicts of interest, if any, will be subject to the procedures and remedies provided under applicable laws. In particular, if such a conflict of interest arises at a meeting of Wishpond's directors, a director who has such a conflict will abstain from voting for or against the approval of such participation or such terms. In accordance with applicable laws, the directors of Wishpond are required to act honestly, in good faith and in the best interests of Wishpond.

## **Fraudulent or Illegal Activity by Employees, Contractors and Consultants**

Wishpond may be exposed to the risk that its employees, independent contractors and consultants may engage in fraudulent or other illegal activity. Misconduct by these parties could include intentional, reckless and/or negligent conduct or disclosure of unauthorized activities to Wishpond that violates: (a) government regulations; (b) federal and provincial healthcare fraud and abuse laws and regulations; or (c) laws that require the true, complete and accurate reporting of financial information or data. It may not always be possible for Wishpond to identify and deter such misconduct by its employees and other third parties, and the precautions taken by Wishpond to detect and prevent this activity may not be effective in controlling unknown or unmanaged risks or losses or in protecting Wishpond from governmental investigations or other actions or lawsuits stemming from a failure to be in compliance with such laws or regulations. If any such actions are instituted against Wishpond, and it is not successful in defending itself or asserting its rights, such actions could have a significant impact on Wishpond's business, including the imposition of civil, criminal and administrative penalties, damages, monetary fines, contractual damages, reputational harm, diminished profits and future earnings, and curtailment of Resulting Issuer's operations, any of which could have a material adverse effect on Wishpond's business, financial condition, results of operations or prospects.

## **Technological Errors**

Errors in Wishpond products could result in significant costs to Wishpond and could impair its ability to sell its products. Wishpond products are complex and, accordingly, they may contain errors, or "bugs", that could be detected at any point in their product life cycle. The reputation of Wishpond could be materially and adversely affected by errors in the products. These errors could result insignificant costs to Wishpond, delay planned release dates and impair the ability to sell products in the future. The costs incurred in correcting any product errors may be substantial and could adversely affect operating margins. While Wishpond plans to continually test its products for errors and work with customers through maintenance support services to identify and correct bugs, errors in the products may be found in the future.

## **Internal Controls**

Effective internal controls are necessary for Wishpond to provide reliable financial reports and to help prevent fraud. Although Wishpond will undertake a number of procedures and will implement a number of safeguards in order to help ensure the reliability of its financial reports, including those imposed on Wishpond under applicable law, in each case Wishpond cannot be certain that such measures will ensure that Wishpond maintains adequate control over financial processes and reporting. Failure to implement required new or improved controls, or difficulties encountered in their implementation, could harm Wishpond's results of operations or cause it to fail to meet its reporting obligations. If Wishpond or its auditors discover a material weakness, the disclosure of that fact, even if quickly remedied, could reduce the market's confidence in Wishpond's consolidated financial statements and could result in a material adverse effect on Wishpond.

## **General Economic Risks**

Wishpond's operations could be affected by changing economic conditions should interest rates, access to credit or the capital markets, inflation or the unemployment level reach levels that influence consumer confidence, trends and spending and, consequently, impact Wishpond's sales and profitability.

Any investors should further consider, among other factors, Wishpond's prospects for success in light of the risks and uncertainties encountered by companies that, like Wishpond, are in their early stages. For example, unanticipated expenses and problems or technical difficulties may occur, which may result in material delays in the operation of Wishpond's business. Wishpond may not successfully address these risks and uncertainties or successfully implement its operating strategies. If Wishpond fails to do so, it could materially harm Wishpond's business to the point of having to cease operations and could impair the value of Wishpond's securities.

### **Uncertainty of Use of Proceeds**

Although Wishpond has set out its intended use of proceeds, these intended uses are estimates only and subject to change. While management does not contemplate any material variation, management does retain broad discretion in the application of such proceeds. The failure by Wishpond to apply these funds effectively could have a material adverse effect on Wishpond's business, including Wishpond's ability to achieve its stated business objectives.

Failure to successfully integrate acquired businesses, its products and other assets into Wishpond, or if integrated, failure to further Wishpond's business strategy, may result in Wishpond's inability to realize any benefit from such acquisition.

Wishpond may grow by acquiring businesses. The consummation and integration of any acquired business, product or other assets into Wishpond may be complex and time consuming and, if such businesses and assets are not successfully integrated, Wishpond may not achieve the anticipated benefits, cost-savings or growth opportunities. Furthermore, these acquisitions and other arrangements, even if successfully integrated, may fail to further Wishpond's business strategy as anticipated, expose Wishpond to increased competition or other challenges with respect to Wishpond's products or geographic markets, and expose Wishpond to additional liabilities associated with an acquired business, technology or other asset or arrangement.

### **Liquidity and Additional Financing**

As of the date of this MD&A, the Company has sufficient funds to meet its current obligations.

There is no guarantee that Wishpond will be able to achieve its business objectives. The continued development of Wishpond may require additional financing. The failure to raise such capital could result in the delay or indefinite postponement of current business objectives or Wishpond going out of business. There can be no assurance that additional capital or other types of financing will be available if needed or that, if available, the terms of such financing will be favourable to Wishpond. If additional funds are raised through issuances of equity or convertible debt securities, existing shareholders could suffer significant dilution. In addition, from time to time, Wishpond may enter into transactions to acquire assets or the shares of other corporations. These transactions may be financed wholly or partially with debt, which may temporarily increase Wishpond's debt levels above industry standards. Any debt financing secured in the future could involve restrictive covenants relating to capital raising activities and other financial and operational matters, which may make it more difficult for Wishpond to obtain additional capital and to pursue business opportunities, including potential acquisitions. Wishpond may require additional financing to fund its operations to the point where it is generating positive cash flows. Negative cash flow may restrict Wishpond's ability to pursue its business objectives.

### **Difficulty to Forecast**

Wishpond must rely largely on its own market research to forecast sales as detailed forecasts are not generally obtainable from other sources. A failure in the demand for its products to materialize as a result of competition, loss of customers, failure or inability of key vendors to perform, technological change or other factors could have a material adverse effect on the business, results of operations and financial condition of the Company.

### **The Market Price of Wishpond Shares may be subject to Wide Price Fluctuations**

The market price of Wishpond Shares may be subject to wide fluctuations in response to many factors, including variations in the operating results of Wishpond and its subsidiaries, divergence in financial results from analysts' expectations, changes in earnings estimates by stock market analysts, changes in the business prospects for Wishpond and its subsidiaries, general economic conditions, legislative changes, and other events and factors outside of Wishpond's control. In addition, stock markets can experience

extreme price and volume fluctuations, which, as well as general economic and political conditions, could adversely affect the market price for the Wishpond Shares.

### **Management of Growth**

Wishpond may be subject to growth-related risks. The ability of Wishpond to manage growth effectively will require it to continue to implement and improve its operational and financial systems and to expand, train and manage its employee base. The inability of Wishpond to deal with this growth may have a material adverse effect on Wishpond's business, financial condition, results of operations and growth prospects.

### **There is no assurance that Wishpond will turn a profit**

There is no assurance as to whether Wishpond will be profitable or continue to be profitable or pay dividends. Wishpond has incurred and anticipates that it will continue to incur substantial expenses relating to the development of its business. The payment and amount of any future dividends will depend upon, among other things, Wishpond's results of operations, cash flow, financial condition, and operating and capital requirements. There is no assurance that future dividends will be paid, and, if dividends are paid, there is no assurance with respect to the amount of any such dividends.

### **Anti-Money Laundering Laws and Regulation Risks**

Wishpond is subject to a variety of laws and regulations domestically and internationally that concern money laundering, financial recordkeeping and proceeds of crime, including the Proceeds of Crime (Money Laundering) and Terrorist Financing Act (Canada), as amended and the rules and regulations thereunder, the Criminal Code (Canada) and any related or similar rules, regulations or guidelines, issued, administered or enforced by governmental authorities internationally.

In the event that any of Wishpond's proceeds, any dividends or distributions therefrom, or any profits or revenues accruing from operations were found to be in violation of money laundering legislation or otherwise, such transactions may be viewed as proceeds of crime under one or more of the statutes noted above or any other applicable legislation. This could restrict or otherwise jeopardize the ability of Wishpond to declare or pay dividends, effect other distributions or subsequently repatriate such funds back to Canada.

### **Regulation**

Wishpond is subject to general business regulations and laws as well as regulations and laws specifically governing collection of information and the internet. Existing and future laws and regulations may impede Wishpond's growth strategies. These regulations and laws may cover taxation, privacy, data protection, pricing, content, copyrights, distribution, consumer protection, web services, websites, and the characteristics and quality of products and services. Unfavourable changes in regulations and laws could decrease demand for Wishpond's digital media properties and inventory and increase its cost of doing business or otherwise have a material adverse effect on Wishpond's reputation, popularity, results of operations, and financial condition. The requirements of being a public company may strain Wishpond's resources, divert management's attention and affect its ability to attract and retain executive management and qualified board members.

As a reporting issuer, Wishpond will be subject to the reporting requirements of applicable securities legislation of the jurisdiction in which it is a reporting issuer, the listing requirements of the Exchange and other applicable securities rules and regulations. Compliance with these rules and regulations will increase Wishpond's legal and financial compliance costs, make some activities more difficult, time consuming or costly and increase demand on its systems and resources. Applicable securities laws require Wishpond to, among other things, file certain annual and quarterly reports with respect to its business and results of operations. In addition, applicable securities laws require Wishpond to, among other things, maintain effective disclosure controls and procedures and internal control over financial reporting. In order to maintain and, if required, improve its disclosure controls and procedures and internal control over financial

reporting to meet this standard, significant resources and management oversight may be required. Specifically, due to the increasing complexity of its transactions, it is anticipated that Wishpond will improve its disclosure controls and procedures and internal control over financial reporting primarily through the continued development and implementation of formal policies, improved processes and documentation procedures, as well as the continued sourcing of additional finance resources. As a result, management's attention may be diverted from other business concerns, which could harm Wishpond's business and results of operations. To comply with these requirements, Wishpond may need to hire more employees in the future or engage outside consultants, which will increase its costs and expenses.

In addition, changing laws, regulations and standards relating to corporate governance and public disclosure are creating uncertainty for public companies, increasing legal and financial compliance costs and making some activities more time consuming. These laws, regulations and standards are subject to varying interpretations, in many cases due to their lack of specificity, and, as a result, their application in practice may evolve over time as new guidance is provided by regulatory and governing bodies. This could result in continuing uncertainty regarding compliance matters and higher costs necessitated by ongoing revisions to disclosure and governance practices. Wishpond intends to continue to invest resources to comply with evolving laws, regulations and standards, and this investment may result in increased general and administrative expenses and a diversion of management's time and attention from revenue generating activities to compliance activities. If its efforts to comply with new laws, regulations and standards differ from the activities intended by regulatory or governing bodies due to ambiguities related to their application and practice, regulatory authorities may initiate legal proceedings against Wishpond and Wishpond's business may be adversely affected.

As a public company subject to these rules and regulations, Wishpond may find it more expensive for it to obtain director and officer liability insurance, and it may be required to accept reduced coverage or incur substantially higher costs to obtain coverage. These factors could also make it more difficult for Wishpond to attract and retain qualified members of its Board of Directors, particularly to serve on its audit committee and compensation committee, and qualified executive officers. As a result of disclosure of information in filings required of a public company, Wishpond's business and financial condition will become more visible, which may result in threatened or actual litigation, including by competitors and other third parties. If such claims are successful, Wishpond's business and results of operations could be harmed, and even if the claims do not result in litigation or are resolved in its favor, these claims, and the time and resources necessary to resolve them, could divert the resources of Wishpond's management and harm its business and results of operations.

### **Unknown Defects and Impairments**

A defect in any business arrangement may arise to defeat or impair the claim of Wishpond to such transaction, which may have a material adverse effect on Wishpond. It is possible that material changes could occur that may adversely affect management's estimate of the recoverable amount for any agreement Wishpond enters into. Impairment estimates, based on applicable key assumptions and sensitivity analysis, will be based on management's best knowledge of the amounts, events or actions at such time, and the actual future outcomes may differ from any estimates that are provided by Wishpond. Any impairment charges on Wishpond's carrying value of business arrangements could have a material adverse effect on Wishpond.

### **Challenging Global Financial Conditions**

Global financial conditions, particularly in light of the recent interest rate hikes, cracks in the global banking system, COVID-19 pandemic, Russia-Ukraine war, trade sanctions, supply chain disruptions, energy shocks and other geo-political instability, have been characterized by increased volatility, with numerous companies having either gone into bankruptcy or having to be rescued by government authorities. Global financial conditions could suddenly and rapidly destabilize in response to future events, as government authorities may have limited resources to respond to future crises. Global capital markets have continued



to display increased volatility in response to global events. Future crises may be precipitated by any number of causes, including natural disasters, geopolitical instability, changes to energy prices and banking or sovereign defaults. Any sudden or rapid destabilization of global economic conditions could negatively impact the ability of Wishpond, or the ability of the operators of the companies in which Wishpond will hold interests, to obtain equity or debt financing or make other suitable arrangements to finance their projects. If increased levels of volatility continue or in the event of a rapid destabilization of global economic conditions, it may result in a material adverse effect on Wishpond and the price of Wishpond's securities could be adversely affected.

Additionally, recent global events have also led to significant changes in corporate behaviour and many companies are experiencing increased business instability and as a result may reduce or defer spending on products and services, including products and services that may be provided by the Company until when greater economic certainty can be determined. If customers and/or potential customers alter their current spending habits and/or budgetary allocations towards products and services that are provided by the Company, the Company's financial outlook could be adversely affected.

### **Credit and Liquidity Risk**

Wishpond will be exposed to counterparty risks and liquidity risks including, but not limited to:

- through suppliers of Wishpond which may experience financial, operational or other difficulties, including insolvency, which could limit or suspend those suppliers' ability to perform their obligations under agreements with Wishpond;
- through financial institutions that may hold Wishpond's cash and cash equivalents;
- through customers that have payables to Wishpond;
- through Wishpond's insurance providers; and
- through Wishpond's lenders, if any.

Wishpond will also be exposed to liquidity risks in meeting its operating expenditure requirements in instances where cash positions are unable to be maintained or appropriate financing is unavailable. These factors may impact the ability of Wishpond to obtain loans and other credit facilities in the future and, if obtained, on terms favourable to Wishpond. If these risks materialize, Wishpond's operations could be adversely impacted and the price of the Wishpond Shares could be adversely affected.

### **Litigation**

Wishpond may from time to time be involved in various claims, legal proceedings and disputes arising in the ordinary course of business. Additionally, as more and more enterprises and consumers experience increased financial uncertainty, customers, suppliers and other parties with whom the Company may conduct business may be unable to carry out its obligations including payment for services and products provided by the Company. In such circumstances, the Company may not be able to resolve disputes without referring such disputes to courts of competent jurisdiction.

If Wishpond is unable to resolve these disputes favourably, it may have a material adverse effect on Wishpond. Even if Wishpond is involved in litigation and wins, litigation can redirect significant Company resources. Litigation may also create a negative perception of Wishpond. Securities litigation could result in substantial costs and damages and divert Wishpond's management's attention and resources. Any decision resulting from any such litigation that is adverse to Wishpond could have a negative impact on Wishpond's financial position. Additionally, in cases where opposing parties are bankrupt, Wishpond may be in an unsecured position subordinate to other priority creditors and may not be able to realize any proceeds regardless of the results of any dispute.

## **Cybersecurity Risks**

The information systems of Wishpond and any third-party service providers and vendors, are vulnerable to an increasing threat of continually evolving cybersecurity risks. These risks may take the form of malware, computer viruses, cyber threats, extortion, employee error, malfeasance, system errors or other types of risks, and may occur from inside or outside of the respective organizations. Cybersecurity risk is increasingly difficult to identify and quantify and cannot be fully mitigated because of the rapid evolving nature of the threats, targets and consequences. Additionally, unauthorized parties may attempt to gain access to these systems through fraud or other means of deceiving third-party service providers, employees or vendors. The operations of Wishpond depend, in part, on how well networks, equipment, IT systems and software are protected against damage from a number of threats. These operations also depend on the timely maintenance, upgrade and replacement of networks, equipment, IT systems and software, as well as pre-emptive expenses to mitigate the risks of failures. However, if Wishpond is unable or delayed in maintaining, upgrading or replacing IT systems and software, the risk of a cybersecurity incident could materially increase. Any of these and other events could result in information system failures, delays and/or increases in capital expenses. The failure of information systems or a component of information systems could, depending on the nature of any such failure, adversely impact the reputation and results of operations of Wishpond.

## **Security**

Wishpond cannot guarantee absolute protection against unauthorized attempts to access its IT systems, including malicious third-party applications or denial of service attacks that may interfere with or exploit security flaws in its digital media properties. Viruses, worms, and other malicious software programs could jeopardize the security of information stored in a user's computer or in Wishpond's computer systems or attempt to change the internet experience of users by interfering with Wishpond's ability to connect with a user, ensure the privacy of customer data or the complete loss of customer or company data. If any compromise to Wishpond's security measures were to occur and Wishpond's efforts to combat this breach were unsuccessful, Wishpond's reputation or ability to perform on its customer agreements may be harmed leading to an adverse effect on Wishpond's financial condition and prospects.

## **Dividend Policy**

The declaration, timing, amount and payment of dividends are at the discretion of Wishpond's Board of Directors and will depend upon Wishpond's future earnings, cash flows, acquisition capital requirements and financial condition, and other relevant factors. There can be no assurance that Wishpond will declare a dividend on a quarterly, annual or other basis.

## **Customer Acquisitions**

Wishpond's success depends, in part, on Wishpond's ability to attract and retain customers. There are many factors which could impact Wishpond's ability to attract and retain customers, including but not limited to the successful implementation of marketing plans, development of new products and services for customers, and the continued growth in the aggregate number of customers. The segments and industries in which Wishpond operates may be subject to increased competition and other competitors may be able to develop new ideas faster and may be able to devote more resources than Wishpond. If Wishpond is not able to offer competitive products and services, its revenues and operations may materially decline. Additionally, while the Company uses the tools at its disposal to predict and develop new products and services that the Company considers attractive to customers, there is no guarantee that such development decisions undertaken by the Company will accurately reflect customer demands and lead to the outcomes the Company anticipates. If the Company fails to anticipate customer demands, customers may purchase or subscribe for competing products and services which could have an adverse effect on the finances and operations of the Company. The failure to acquire and retain customers would have a material adverse effect on Wishpond's business, operating results and financial condition.

## **Constraints on Marketing Products**

The development of Wishpond's businesses and operating results may be hindered by applicable restrictions on marketing technology products or digital marketing services. The Canadian federal regulatory regime requires plain packaging of products, and has further prohibitions with respect to marketing, including prohibitions on testimonials, lifestyle branding and packaging that is appealing to youth.

The regulatory environment in Canada and abroad limits Wishpond's ability to compete for market share in a manner similar to other industries. If Wishpond is unable to effectively market its products and compete for market share, or if the costs of compliance with government legislation and regulation cannot be absorbed through increased selling prices for its products, Wishpond's sales and operating results could be adversely affected, which could have a materially adverse effect on Wishpond's business, financial condition and operating results.

## **Intellectual Property**

The ownership and protection of trademarks, patents, trade secrets and intellectual property rights brought in from the acquisition of Wishpond are significant aspects of Wishpond's future success. Unauthorized parties may attempt to replicate or otherwise obtain and use Wishpond's products and technology. Policing the unauthorized use of Wishpond's current or future trademarks, patents, trade secrets or intellectual property rights could be difficult, expensive, time-consuming and unpredictable, as may be enforcing these rights against unauthorized use by others. In addition, in any infringement proceeding, some or all of the trademarks, patents or other intellectual property rights or other proprietary know-how, or arrangements or agreements seeking to protect the same may be found invalid, unenforceable, anti-competitive or not infringed. An adverse result in any litigation or defense proceedings could put one or more of the trademarks, patents or other intellectual property rights at risk of being invalidated or interpreted narrowly and could put existing intellectual property applications at risk of not being issued. Any or all of these events could materially and adversely affect the business, financial condition and results of operations of Wishpond.

In addition, other parties may claim that Wishpond's products infringe on their proprietary and perhaps patent protected rights. Such claims, whether or not meritorious, may result in the expenditure of significant financial and managerial resources, legal fees, result in injunctions, temporary restraining orders and/or require the payment of damages. As well, Wishpond may need to obtain licences from third parties who allege that Wishpond has infringed on their lawful rights. However, such licences may not be available on terms acceptable to Wishpond or at all. In addition, Wishpond may not be able to obtain or utilize on terms that are favorable to it, or at all, licences or other rights with respect to intellectual property that it does not own.

## **Foreign Exchange**

Wishpond is exposed to foreign currency risk by reason of Wishpond operating in the United States and other foreign jurisdictions. As a majority of the Company's revenue is derived from customers in the United States and other foreign jurisdictions while the Common Shares are traded in and the financial statements of the Company are reported in Canadian dollars, the movement of the US dollar and other foreign currencies against the Canadian dollar could have a material adverse effect on Wishpond's prospects, business, financial condition, and results of operation.